# WE ACCEPT NVA VISION INSURANCE





YOUR CONTACT LENS MAIL ORDER SERVICE



## WWW.CONTACTFILL.COM LARGEST SELECTION OF CONTACT LENS BRANDS ONLINE

SPECIAL BENEFIT for NVA MEMBERS



DISCOUNTED PRICING ON BRANDS YOU TRUST



EASY ORDERING and ONE-STEP REORDER



FAST, FREE STANDARD SHIPPING FOR FIRST-TIME BUYERS USE CODE: SHIP18



YOUR DOCTOR & YOUR PRESCRIPTION

In 2004, a Federal Law called the "Fairness To Contact Lens Consumers" Act went into effect. This law mandates that patients be given their prescription as soon as they've been fitted. The law requires sellers to verify prescriptions and gives prescribers a reasonable amount of time, 8 business hours, to respond. It also established that a contact lens prescription will expire within one year or at the time set by State law, whichever is greater.

LIVE HELP:

1-866-234-1393

8AM - 9PM, EVERYDAY

5040 RITTER ROAD

**AVAILABLE FOR PICK-UP:** 

MECHANICSBURG, PA 17055

Contact lenses cannot be sold for less than the manufacturer's minimum price, where applicable.

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### FREQUENTLY ASKED QUESTIONS

#### IS A CONTACT LENS PRESCRIPTION DIFFERENT THAN AN EYEGLASS PRESCRIPTION?

Yes. A typical contact lens prescription will have a number for sphere or power and, if required, numbers for cylinder, axis or add power. It will also specify the lens brand name and include base curve and diameter measurements.

#### WHAT'S THE DIFFERENCE BETWEEN RIGID GAS PERMEABLE (RGP) LENSES AND SOFT LENSES?

RGP lenses are smaller and made out of a harder, less pliable material than soft lenses. RGP lenses correct astigmatism whereas soft spherical lenses do not.

#### HOW DO I KNOW IF MY PRESCRIPTION IS STILL VALID?

Most contact lens prescriptions are valid for one or two years(s) from the issue date. An expiration date is usually written on the prescription or it will simply state "expires in one year". Routine eye exams are to insure optimum eye health, so follow your doctor's recommendations for periodic re-exams.

## MY LENS TYPE IS NOT ON THE LIST OF AVAILABLE LENSES; CAN I STILL PURCHASE THEM FROM CONTACT FILL?

Your lens may be a special order product available through Contact Fill. Just call or email with your lens prescription information and questions. A Customer Service Representative will be glad to assist.

#### WILL CONTACT FILL CONTACT MY DOCTOR TO VERIFY MY PRESCRIPTION?

All prescriptions are verified and the order checked for accuracy before your contact lenses are shipped.

#### CAN I USE THE MONEY IN MY HEALTH CARE ACCOUNT (FSA, HSA, OR HRA) TO PAY FOR MY CONTACT LENSES?

Contact Fill accepts payments from flexible spending accounts (FSA), health reimbursement accounts (HRA), and health savings accounts (HSA) for the purchase of contact lenses.

#### WHAT IS THE COST TO SHIP MY ORDER?

The standard cost for shipping your contact lenses from Contact Fill is \$6.95 per order. However, first-time buyers will receive free standard shipping on orders placed by June 30, 2020. Use the promotion code SHIP18 to receive this special offer.

#### DOES CONTACT FILL ACCEPT INSURANCE?

Contact Fill accepts National Vision Administrators (NVA) plans for payment or member reimbursement. For all other insurance purposes, an invoice is provided with every order. If you require a more specialized invoice to submit to your insurance carrier, please ask a Customer Service Representative for assistance.

### ORDERING YOUR CONTACT LENSES THROUGH CONTACT FILL IS...



Check out our discounted pricing by contact lens type and popular brands at www.contactfill.com. Below are examples of some contact lens types and popular brands you'll find on our website.

CONTACT LENS TYPES		
TORIC & ASTIGMATISM	MULTIFOCAL & BIFOCAL	COLOR & ENHANCING
DAILY DISPOSABLE	1-2 WEEK DISPOSABLE	MONTHLY DISPOSABLE
CONVENTIONAL (VIAL)	RIGID GAS PERMEABLE (RGP)	)
POPULAR CONTACT LENS BRANDS		
ACUVUE	AIR OPTIX	AVAIRA
BIOMEDICS	BIOFINITY	BIOTRUE ONEDAY
CLARITI	DAILIES	EXTREME H2O
FREQUENCY	FRESHLOOK	MYDAY
OASYS	PROCLEAR	PUREVISION
SOFLENS	ULTRA	VITA

#### WHERE TO ORDER

- www.contactfill.com
- Call 1.866.234.1393

#### **QUESTIONS**

Contact customer service 1.866.234.1393 or cservices@contactfill.com



